

EXTERNAL DOCUMENT

MugAln Group ApS (CVR46218701)

PUBLIC SUBPROCESSOR LIST

Michael Møllmann

APPROVED BY
Michael Møllmann
CEO & co-founder

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VERSION
v 1.0

Public Subprocessor List

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MugAIIn uses carefully selected service providers to support operation of the MugAIIn platform.

Where a service provider processes personal data on behalf of MugAIIn customers in connection with delivery of the Services, that provider may operate as a Subprocessor.

MugAIIn maintains appropriate contractual safeguards with subprocessors, including confidentiality, security and data protection obligations.

The current approved subprocessors are listed below.

Infrastructure and Hosting

Subprocessor	Service	Purpose	Region
Microsoft Azure	Cloud infrastructure	Hosting, storage, compute, networking and security services	EU regions as configured
Amazon Web Services (AWS)	Cloud infrastructure	Hosting, storage, compute, networking and security services	EU regions as configured
Microsoft 365	Collaboration services	Business communications, support operations and document management	EU / EEA where available

Security and Operations

Subprocessor	Service	Purpose	Region
[To Be Completed]	Identity and access management	Authentication and access control	[Location]
[To Be Completed]	Monitoring and logging	Security monitoring and operational visibility	[Location]

Support and Service Delivery

Subprocessor	Service	Purpose	Region
[To Be Completed]	Customer support platform	Incident management and customer support	[Location]

AI Service Providers

Where customers choose to use AI functionality that relies upon third-party AI services, MugAI Group may engage approved AI service providers as subprocessors in accordance with customer agreements and applicable data protection requirements.

The identity of such providers and processing locations will be maintained on this Subprocessor List.

Subprocessor Updates

Customers may request the current version of the Subprocessor List by contacting:

info@mugaingroup.com

Material updates to subprocessors may be communicated in accordance with applicable contractual obligations.



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Navn: Michael Christian Møllmann

CEO & co-founder

Email: mcm@mugaingroup.com

P-ID: 21366d21-f62d-471e-bd8a-ed47e4a243d5

IP: ***.***.140.198

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